

QualitySafetyEdge

## Safety Observation Performance Analysis

### What Our Clients Are Saying

*"We have multiple sites using SOPA®, and we like it because it is so easy to maneuver and input information; in addition the response is instantaneous. When we come up against an issue or problem they handle all the troubleshooting for us so we really get our money's worth from the annual subscription fee. We had previously used ProAct Software (MSAccess version) but it would slow down whenever we had a large number of checklists to enter."*

—Shane Cammon, Southwire, Carrollton, GA

*"We like it (SOPA®); the service is great; and anytime we have a problem we can get it resolved immediately."*

—Bret Graham, Thunder Creek Gas Services, Douglas, WY

*"We have found SOPA® ideal for tracking trends by department, information which we can then use to pinpoint at-risk behaviors within those departments. Our Steering Committee particularly likes the fact that SOPA® can track employee comments; by addressing each of these comments and giving feedback to the workforce we have been able to increase participation in our observation process from 20 percent to 45 percent in just 18 months."*

—Brittany Rish, BAE Systems, defense and aerospace systems, Aiken, SC

### A Revolutionary New Concept for Managing Safety Observation Data

#### Manage Safety Observations

Enter and review safety observation data quickly and easily.

#### Improve Safety Performance

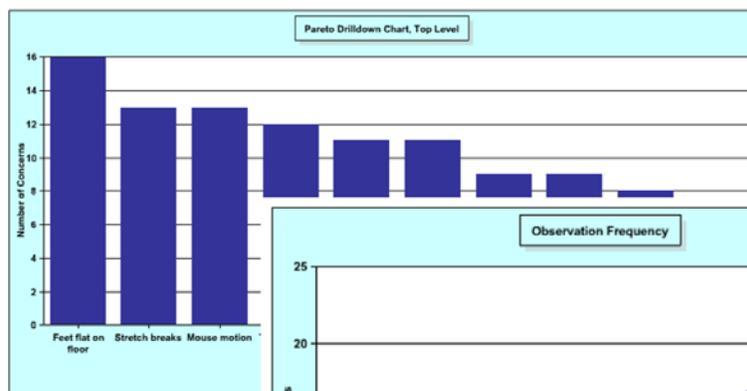
SOPA®'s interactive charts and reports enable you to use your observation data to identify safety performance trends over time, pinpoint areas for improvement, and see the impact of safety action plans on behavior.

#### Improve Process Performance

Evaluate the health of your Behavior Based Safety process by analyzing participation, training, and the number of observations.

#### Manage Safety Action Items

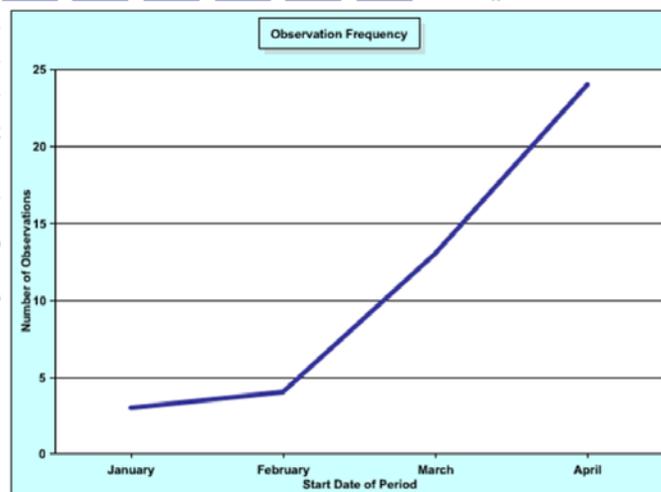
Solicit Action Item ideas from BBS observers and track them through completion including due dates, assignments, status and more.



REPORT: Behav

Behav

Feet flat on floor  
Stretch breaks  
Mouse motion



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# MANAGE ANALYZE IMPROVE

## Benefits

### Easy to Use

SOPA® sets a new standard in ease of use for data entry and data analysis, greatly facilitating identification of improvement targets and development of action plans.

### Easy to Access

Manage your observation data from anywhere using SOPA's secure web-based service!

### Easy to Customize

SOPA's cutting edge technology enables you to manage an expansive number of observations and checklists for a single location or throughout multiple locations.

### Easy to Run Analyses

Easily pinpoint behaviors with opportunity for improvement, then simply "point and click" to learn when and where they occurred using SOPA's unique "drill-down" Pareto chart.

### Multilingual

It can be translated into any language with a very short translation process. Even our calendars display in the other languages!

## Process Management Tools

### *Manage your process all in one place!*

SOPA's easy-to-use web based software allows users to manage your BBS process from anywhere including:

- Printing checklists and behavior lists
- Entering and modifying observers
- Entering and reviewing observation data
- Analyzing safety and process performance
- Tracking action items

## Data Analysis Tools

### *Turn data into information!*

SOPA's optional selectors enable you to conduct meaningful analyses to help you remove barriers to safety and encourage participating in the process by allowing you to filter for variables such as:

- Time of day
- Location of observation
- Shift
- Department
- Observer name
- Observer types (e.g., leaders, safety committee)
- Employee type (contractors vs. employees)

## Safety Improvement Tools

### *Maximize the impact of your safety observation data!*

SOPA's safety improvement tools allow safety teams or leadership to use your observation data to pinpoint behaviors

to improve, determine the barriers to safe behaviors, and to track the success of initiatives designed to remove those barriers.

- Percent safe for all checklist behaviors
- Percent concern for all checklist behaviors
- Number safe for all checklist behaviors
- Number concern for all checklist behaviors
- Trend of percent safe for each behavior over time
- Unique "drill-down" of concerns by shift, location, department, etc. and corresponding comments
- Detailed comment reports
- Percent of the time observers give feedback on each behavior

## Process Improvement Tools

### *Celebrate and Recognize!*

The success of your Behavior Based Safety process depends upon people participating in the process by doing observations. SOPA's process improvement tools allow users to track participation and easily determine when goals have been met and participation should be recognized and celebrated!

- Percent of employees trained
- Number of employees trained
- Percent of employees participating
- Number of employees participating
- Number of new trainees
- Number of observations by individual (including who has earned recognition!)

**Designed, developed and delivered by Behavioral Safety Services, Inc.**